



International Conference

Measuring value in healthcare

from a patients' perspective



Ane Fullaondo Zabala

Bachelor's degree in Biology and PhD in Genetics and Molecular Biology. She obtained a Masters in research methods and evaluation of health services health economics of the National Distance Education University and the certificate of Specialization in Leadership and Transformation in Organizations and Health Systems from Deusto Business School.

She obtained several degrees: on Efficiency in the production of health services, on Application of LEAN methodology to improve care pathways, the Course on Leadership and Organizing for Change of the Institute for Healthcare Improvement, on Advanced Epidemiology of the Public Health School of Andalucía (Spain). She is the scientific coordinator of Kronikune Institute (Basque Country-Spain).

Candan Kendir

Candan KENDIR is a Health Policy Analyst at the OECD working for the PaRIS (Patient Reported Indicator Surveys) initiative. As part of the initiative, Candan co-leads the working groups on Breast Cancer PROMs and Hip and Knee Replacement PROMs. She also works on the development of the PaRIS survey- an international survey of PROMs and PREMs of people living with chronic conditions who are managed in primary care. Candan is also involved in the Integrated Care and the Cancer Inequalities works of the organisation. As a family doctor by training, Candan devotes her time to improving health system performances across countries.



Katherine de Bienassis

Katherine (Kate) de Bienassis is a Health Policy Analyst at the OECD, where she contributes to the Patient-Reported Indicator Surveys (PaRIS) project and work on health care quality and outcomes measurement. Prior to joining the OECD, Kate worked as a Senior Project Manager at the National Quality Forum (a U.S. based NGO), where her work focused on the evaluation and endorsement of healthcare quality and outcome measures for use in hospital settings, readmissions, cancer care, paediatrics, and cost and efficiency.

Kate previously held positions with the Patient-Centered Outcomes Research Institute (a U.S. based research funding organization) and the Center for Global Development's Global Health Team (a Washington, D.C. based think tank). Kate holds her MPH from Dartmouth College.



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Jan Mainz

MD, PhD, MPA, Professor, Executive Director

Professor of Quality Improvement and Health Services Research, Danish Center for Clinical Health Services Research (DACs), Aalborg University

Affiliated Professor, University of Southern Denmark

Executive Director, Psychiatry Region North Denmark

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Master of Public Administration – Copenhagen Business School

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PhD in International Health

Public and International Health Specialist and Patient Safety and Health Quality Expert

Senior Researcher at H&TRC (Health and Technology Research Center) and GHTM (Global Health and Tropical Medicine)

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Ricardo Ribeiro

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Abreu de Sousa

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Miguel Xavier

Full Professor of Psychiatry and Mental Health and Subdirector and President of the Scientific Council at NOVA Medical School, Director of the National Programme for Mental Health (PNSM) of the Directorate-General of Health (DGS) and National Coordinator of Mental Health Policies.

Patrícia Frade

Patrícia Frade, born in January 1982, in Vimioso, Bragança. Master in Medicine from the Faculty of Medicine of the University of Coimbra (FMUC). Hospital Assistant for Psychiatry, Director of the Department and the Center for Integrated Responsibility for Psychiatry and Mental Health at Centro Hospitalar do Oeste (CHO). Competence in Clinical Sexology by the Portuguese Medical Association and a postgraduate degree in Health Services Management from ISCTE. Lecturer at the Faculty of Medicine of the University of Lisbon (FMUL).





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Tânia Gaspar

Aggregate and PhD in Psychology, PhD in Management, Master in Public Health, Specialization - Health Promotion and Prevention and Degree in Clinical Psychology.

Director of the Institute of Psychology and Educational Sciences at Universidade Lusíada de Lisboa.

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Coordinator of the Research Group "Quality of Life, Psychosocial Intervention and Citizenship" of the Lusíada Center for Research Social Service and Social Intervention (CLISSIS).



Elisabetta Scanferla

Elisabetta is a certified psychologist and doctoral student in psychology, working at the GHU Paris psychiatry & neurosciences (CMME department), the largest university psychiatric hospital in the Paris area. She also holds a Master's degree from Sciences Po Paris, an international research university ranking among the leading institutions in the fields of humanities and social sciences.

She is an active member of the European Psychiatric Association and has a solid experience in managing European collaborative research projects. For the last 3 years she has focused on the development of Value Based Health Care (VBHC) and patient-reported measures (PROMs and PREMs) in the field of mental health. Recently she was in charge of coordinating the participation of GHU Paris psychiatry & neurosciences in the OECD's Patient-Reported Indicator Surveys initiative (PARIS) aiming at assessing the outcomes and experiences of people living with mental health disorders.

